

Exhibit “A”

eBenefits

DID YOU KNOW THERE IS AN ONLINE RESOURCE FOR RETIRED OR SEPARATED MEMBERS TO ACCESS THEIR PERSONAL RECORDS?

Once a member separates and/or retires, they can access their entire master personnel file (which includes DD Form 214's, NGB 22's and evaluation reports), without a Common Access Card, through a Department of Veterans Affairs web site call eBenefits. The web site is <https://www.ebenefits.va.gov>

** First-time users will need to register by clicking on the "Register" button on the top right-hand side of the eBenefits homepage. Users will need to register for the PREMIUM account for access to all services. Once the account is established, the user will have continued access to the web site to retrieve their master personnel file.

The eBenefits help desk number is 800-983-0937, please contact them for further help or instructions on how to use the eBenefits web site.

WHY IS THIS IMPORTANT TO KNOW?

The Air Reserve Personnel Center does not provide members with documents out of their master personnel files; they are referred to eBenefits.

WHAT EXACTLY IS IN A MEMBERS' MASTER PERSONNEL FILE?

Anything that is in a members' ARMS/PRDA record is considered their master personnel file. eBenefits pulls documents directly from ARMS to provide to users of the web site.

WHERE CAN SERPARATED/RETIRED MEMBERS' FIND THEIR MEDICAL RECORDS?

Medical records are maintained through the Department of Veterans Affairs Record Management Center in St. Louis, Missouri. They can be reached at 888-533-4558.

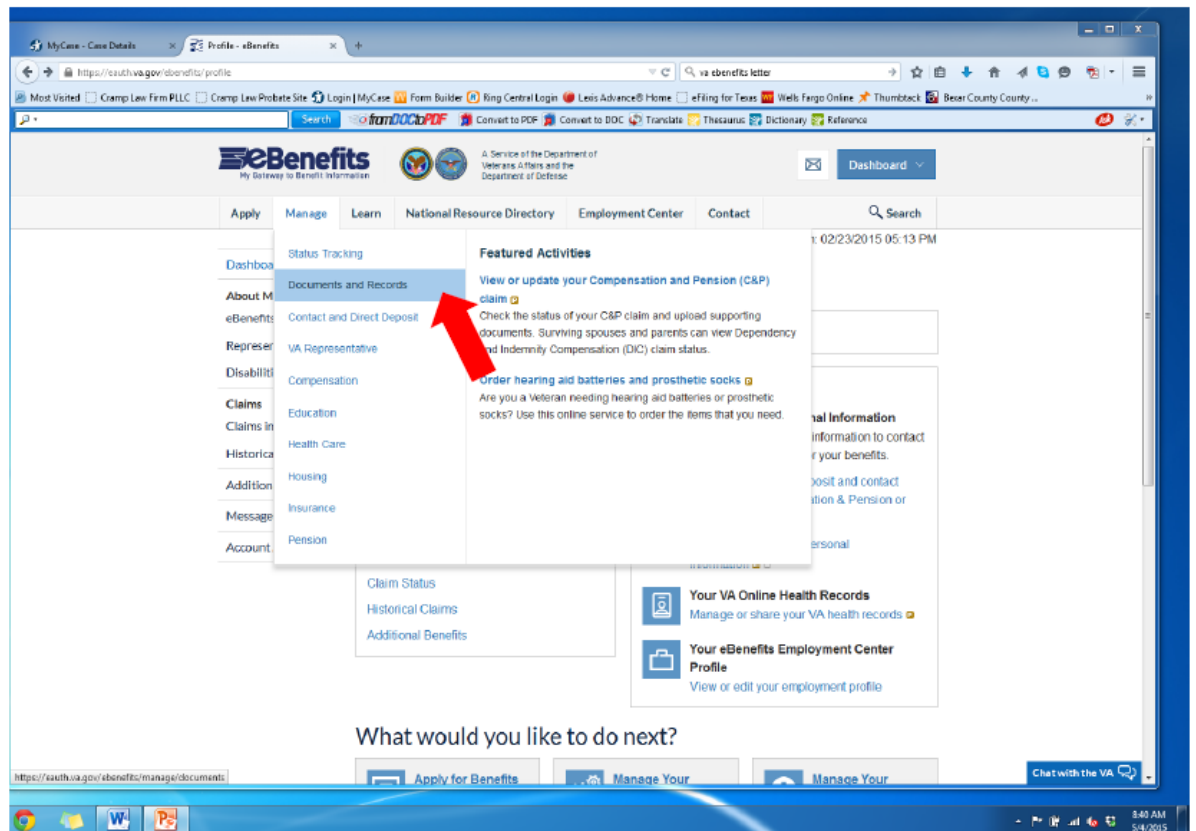
Need more information? Click here for the [eBenefits informational brochure](#).

Source: <http://www.arpc.afrc.af.mil/Service-Center/Information-on-eBenefits-and-DD-Form-214/> (last accessed August 19, 2017)

Exhibit “B”

Login to www.ebenefits.va.gov

Under the
“Manage” tab,
select
“Documents
and Records”



Select
“VA Letters”

The screenshot shows the eBenefits website interface. At the top, there's a navigation bar with links like 'MyCase - Case Details', 'Access Your Documents', and a search bar. Below this is a header section with the eBenefits logo and a navigation menu including 'Apply', 'Manage', 'Learn', 'National Resource Directory', 'Employment Center', and 'Contact'. The main content area is titled 'Access Your Documents and Records' and contains a grid of service tiles. A red arrow points to the 'VA Letters' tile, which is described as: 'Download and modify VA letters, including civil service preference, commissary and exchange privileges, and service/benefit verification.' Other tiles include 'Service Member Personnel Information', 'Service Member Civilian Employment Information', 'Military Personnel File', 'VA Medical Records', 'VA Health Record Sharing', and 'myPay'. The footer contains links for 'About eBenefits', 'About Veterans Affairs', 'Our Policies', and 'Other Government Sites'.

Service Member Personnel Information	Service Member Civilian Employment Information	Military Personnel File
View a summary of your personnel information in DEERS.	View and update your civilian employment and student information.	Review and print documents from your official Military Personnel File, including your DD 214.
VA Letters Download and modify VA letters, including civil service preference, commissary and exchange privileges, and service/benefit verification.	VA Medical Records Use the VA Blue Button tool to view, print, and download information from your My HealtheVet account.	VA Health Record Sharing Enroll in the Virtual Lifetime Electronic Record (VLER) Health Program to securely share parts of your health records among VA, DoD, and selected private health care providers.
myPay Change or review pay information, leave and earning statements, W-2s and more.		

Select
“Benefits
Summary –
Veterans
Benefits” and
then generate the
letter from the
next screen

The screenshot shows the eBenefits website interface. The browser address bar displays <https://eauth.va.gov/eBenefits/download-letters>. The page title is "Download VA Letters". Below the title, a message states: "Verify that your address is correct, then select a letter template from the list that follows your address."

Step 1: Confirm Your Address on File
Below is your address on file with Compensation and Pension. If this is incorrect, please [update your contact information](#) before proceeding to Step 2 (on right) to generate your letter.
James G Cramp
26014 Echo Mtn
San Antonio, TX 78260

Step 2: Select a letter from the following list.

- [Benefit Summary - Veteran Benefits](#)
Create a Benefit Summary Letter to show you are receiving certain benefits from VA.
- [Benefit Verification](#)
Send this letter to confirm details about the VA benefit that you are currently receiving.
- [Disabled Veteran Civil Service Preference](#)
Send this letter to establish your Veteran's preference for civil service employment.
- [Related: Application for 10 Point Veteran Preference](#)
Send this form if you are applying for Federal jobs and want to apply an additional 10-point examination credit based on your military service or that of a spouse or child.
- [Proof of Creditable Prescription Drug Coverage](#)
Create this letter to show you are eligible for Medicare Part D prescription drug coverage.
- [Proof of Minimum Essential Coverage](#)
Create this letter to show you meet the individual responsibility requirement under the Affordable Care Act.
- [Service Verification](#)
Send this letter to confirm your Branch of Service, Date Entered on Active Duty, and Date Discharged from Active Duty.
- [Veteran Proof of Service](#)
Create a Proof of Service card to confirm you've honorably served in the Armed Forces.

The red arrow points to the "Benefit Summary - Veteran Benefits" link.

Exhibit C

RETIREE ACCOUNT STATEMENT

STATEMENT EFFECTIVE DATE
JUL 21, 2016

NEW PAY DUE AS OF
AUG 01, 2016

SSN

PLEASE REMEMBER TO NOTIFY DEAS IF YOUR ADDRESS CHANGES

DFAS-CL POINTS OF CONTACT

SMSgt Smith

DEFENSE FINANCE AND ACCOUNTING SERVICE
US MILITARY RETIREMENT PAY
PO BOX 7130
LONDON KY 40742-7130

**COMMERCIAL (216) 522-5955
TOLL FREE 1-800-321-1080
TOLL FREE FAX 1-800-469-6559**

myPay
<https://myPay.dfas.mil>

[illegible][illegible]**PAYMENT ADDRESS**

DIRECT DEPOSIT

YEAR TO DATE SUMMARY (FOR INFORMATION ONLY)

TAXABLE INCOME:	16,051.00
FEDERAL INCOME TAX WITHHELD:	633.50

TAXES

FEDERAL WITHHOLDING STATUS:	MARRIED
TOTAL EXEMPTIONS:	02
FEDERAL INCOME TAX WITHHELD:	90.50

SURVIVOR BENEFIT PLAN (SBP) COVERAGE

NO SBP ELECTION IS REFLECTED ON YOUR ACCOUNT.

RETIRED SERVICEMAN FAMILY PROTECTION PLAN (RSFPP) COVERAGE

RSFPP COVERAGE	ANNUITY PAYABLE	RSFPP COST
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ALLOTMENTS AND BONDS

ALLOTMENT TYPE	PAYEE	AMOUNT	BOND FACE VALUE	SERIES	DEDUCTION
INSURANCE	TRICARE PRIME - SOUTH	47.10			
SAVINGS	AIR FORCE FEDERAL CR	1,500.00			

TAX LEVY DEDUCTIONS

DATE OF LEVY	MONTHLY AMOUNT	BALANCE
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GARNISHMENT DEDUCTIONS

PAYEE	GARNISHMENT AMOUNT	COMPLETION DATE
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FORMER SPOUSE PROTECTION ACT DEDUCTIONS

PAYEE	AMOUNT
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MISCELLANEOUS DEBTS

DEBT TYPE	MONTHLY DEDUCTION	PRINCIPAL AMOUNT	INTEREST AMOUNT	ACCUMULATED INTEREST	DEBT BALANCE
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ARREARS OF PAY BENEFICIARY INFORMATION

THE FOLLOWING BENEFICIARIES ARE ON RECORD:

NAME	SHARE	RELATIONSHIP
	100.00	WIFE

**MESSAGE SECTION**

BASED ON INFORMATION RECEIVED FROM THE VA, YOUR CRDP AMOUNT IS \$2,293.00. DUE TO A RECENT LEGAL REVIEW OF THE LAW GOVERNING THE COMPUTATION OF CRDP, DFAS IS REQUIRED TO ROUND CRDP ENTITLEMENTS TO THE NEXT LOWER DOLLAR AMOUNT. THEREFORE, YOUR MONTHLY CRDP PAYMENT WILL NO LONGER INCLUDE CENTS. PLEASE SEE WWW.DFAS.MIL FOR MORE INFORMATION ABOUT THE CRDP ENTITLEMENT.

THIS IS YOUR MONTHLY RETIREE ACCOUNT STATEMENT. IT SUMMARIZES THE STATE OF YOUR ACCOUNT AS OF THE DATE SHOWN. PLEASE REVIEW YOUR ADDRESS, BANKING, BENEFICIARY, PAY AND ALLOTMENT INFORMATION REGULARLY. FOR MORE INFORMATION ABOUT RETIRED PAY GO TO <http://www.dfas.mil/dfas/retiredmilitary.htm>

Exhibit "D"



DEPARTMENT OF VETERANS AFFAIRS
810 Vermont Ave NW
Washington, D.C. 20420

August 16, 2016

SMSgt Smith

In Reply Refer to:
xxx-xx-
27/eBenefits

Dear Mr. [REDACTED]

This letter certifies that [REDACTED] is receiving service-connected disability compensation from the Department of Veterans Affairs.

The current benefit paid is as follows:

Gross Benefit Amount	\$3,187.60
Net Amount Paid	\$3,187.60
Effective Date	August 24, 2015
Combined Evaluation	100 percent

How You Can Contact Us

- If you need general information about benefits and eligibility, please visit us at <https://www.ebenefits.va.gov> or <http://www.va.gov>.
- Call us at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the number is 1-800-829-4833.
- Ask a question on the Internet at <https://iris.va.gov>.

Sincerely,

Robert T. Reynolds, Director
Benefits Assistance Service